## Gillingham Parish Council Risk Management Policy

## **About the Council**

GILLINGHAM Parish Council is a small parish council as defined by the Local Audit and Accountability Act 2014. The Council has varying activities and functions and is currently insured through Gallagher. The Insurance Policy is for a term of 3 years, and is due for renewal 01/06/2023

The contact details for the insurers are:

BHIB Insurance

**AGM House** 

3 Barton Close

Grove Park

Enderby

Leicester

LE19 1SJ

Policy Number LCO02111

The Clerk retains the insurance file and will deal with all matters relating to risk and insurance. This is detailed in the Clerk's Job Description and supported by 'Governance and Accountability 2022'. The Council supports the Clerk in this role by providing training opportunities. The Council agrees the Risk Management Policy which is reviewed every year.

## Main Actions in relation to risk management

- ✓ The Asset Register is updated during the year by the Clerk.
- ✓ Risk assessments (Health and Safety) are written and updated by the Clerk where appropriate, or another designated body. Copies of risk assessments are retained.

- ✓ Sites are inspected at least annually, and records are retained.
- ✓ Play Areas are inspected weekly, and an annual inspection must be carried out by an external qualified inspector. All inspections must be retained for at least 22 years.
- ✓ The Council reviews the Insurance Policy prior to renewal.
- ✓ Financial Risk Assessments are carried out by the Clerk / Responsible Financial Officer, as required.
- ✓ Documentation is kept safely and securely.
- ✓ The Council reviews its systems of Internal Control at least annually.

## The Risks identified for the Council:

| Risks                    | Likelihood v Impact =<br>Risk Rating                                      | Mitigation   | By what means                                    | Action               |
|--------------------------|---|--|--|----------------------|
| Operational              | <b>,</b>  |  |  |                      |
| Staff (Clerk)            | High  | Employer's Liability in place<br>Lone Worker's Policy<br>Adequate Working Balance<br>Adequate Working Balance    | Insurance Policy Budgeted                        | Clerk and<br>Council |
| Insufficient Councillors | High  Increased pressure on remaining Councillors and Clerk Inability for | Advertise for councillors following the correct protocol as necessary.  Positive promotion of being a Councillor | As necessary  Ongoing                            | Clerk and<br>Council |
|                          | Council to function if numbers became too low                             | The quorum for this Council is 3 Councillors   | Advertise on Facebook, website, and noticeboards |                      |

| Risks                        | Likelihood v Impact =<br>Risk Rating   | Mitigation   | By what means   | Action                            |
|------------------------------|--|--|---|-----------------------------------|
| Council lacks relevant       | Moderate   |  |   |                                   |
| skills and commitment        | <ul> <li>Council fails to         achieve its         purpose.</li> <li>Decision making</li> </ul> | Training for Councillors (ensure adequate budget)  Provide all new Councillors with 'A Guide to being a Councillor'. | Annually, especially for new Councillors  Keep, review and supply | Chairman<br>and Parish<br>Clerk   |
|                              | by-passes  | Encourage good relationships between Clark and   | of up-to-date version   |                                   |
|                              | Council.  • Poor value for   | Encourage good relationships between Clerk and Councillors   |   |                                   |
|                              | precept money  | Close review of attendance   |   |                                   |
| Councillors benefiting       | Moderate   |  |   |                                   |
| from being on the<br>Council | Affects     reputation of the     Council  | Clear Standing Orders Code of Conduct  | Annual  | Chairman<br>with the<br>help from |
|                              | Conflict of     Interest   | Open system of payments  | All meetings  | the Clerk                         |
|                              |  | Transparent accountability   |   |                                   |
| Failure to register          | Moderate   |  |   |                                   |
| members' interests           | <ul> <li>Member could<br/>make<br/>inappropriate<br/>gains.</li> </ul>                             | Procedure in place for recording and monitoring members' interests   | Annually or as required if interests change during the year       | Chairman<br>and Clerk             |
|                              | <ul> <li>Could affect the<br/>Councils'<br/>reputation</li> </ul>                                  | Officers up to date with procedures  |   |                                   |

| Risks                                    | Likelihood v Impact =<br>Risk Rating   | Mitigation  | By what means   | Action                                 |
|--|--|---|---|--|
| Members of the public attending meetings | <ul><li>Accident</li><li>Incident</li></ul>  | Public Liability Insurance Visual Inspection – recorded. Standing Orders in place   | Insurance Policy                                      | Clerk<br>VH<br>Chairman /<br>Committee |
| Contractors                              | Medium  • Public accident  | Public Liability Insurance<br>Contractors own Public Liability  | Insurance Policy Council and Contractor (£10 million) | Clerk                                  |
| Loss of key staff                        | High  Possible failure in budgetary controls  Increased pressure on remaining Councillors and Clerk  General backlog | Succession Planning  Clear office procedures  Clear budgetary procedure  Up to date job descriptions for Clerk  Appraisal System  Open communications with both Councillors and Clerk | Loss of Clerk   | Chairman<br>and Clerk                  |

| Risks  | Likelihood v Impact =<br>Risk Rating                                      | Mitigation  | By what means         | Action                |
|--|---|---|-----------------------|-----------------------|
| Lack of relevant   | High  |   |                       |                       |
| information given to<br>Council                          | Inability to make informed  | Timely and accurate financial reporting                                     | Usually, monthly      | Chairman<br>and Clerk |
|  | decisions   | Clerk's report's including project updates.                                 | Regularly at relevant |                       |
|  |   | Relevant correspondence lists provided.                                     | meetings              |                       |
|  |   | Consultation papers discussed with Chairman before passed on to the Council | ongoing               |                       |
| Poor document control                                    | Moderate  |   |                       |                       |
|  | <ul> <li>Information not<br/>passed on in a<br/>timely manner.</li> </ul> | All relevant correspondence included on list given to all councillors.      | Annually              | Chairman              |
|  | Deadlines missed  | Clerk would discuss with Chairman if document was urgent                    |                       |                       |
| Failure to comply with law, in particular:  • Health and | High • Fines and penalties from   | Clear policies and procedures   | Annually              | Clerk                 |
| Safety   | regulation bodies   | Regular review of law   |                       |                       |
| • Equal  | Employee action<br>for negligence of                                      | Training programme for Clerk and Councillors                                |                       |                       |
| <ul><li>opportunities</li><li>Data Protection</li></ul>  | grievance   | including induction procedure.  |                       |                       |
| <ul><li>Disability</li><li>Discrimination</li></ul>      | Loss of reputation  | Clerk to keep trained on the latest   |                       |                       |
| Employment Law   |   | policies/procedures/law   |                       |                       |

| Risks                      | Likelihood v Impact =                   | Mitigation  | By what means          | Action    |
|----------------------------|---|---|------------------------|-----------|
|                            | Risk Rating                             |   |                        |           |
| Failure to ensure that all | High                                    |   |                        |           |
| business activities are    | <ul> <li>Illegal</li> </ul>             | Recording the precise power under which unusual       | As necessary           | Clerk     |
| within legal power         | expenditure                             | expenditure is being approved. (This is if you do not |                        |           |
|                            | <ul> <li>Poor public image</li> </ul>   | have the General Power of Competence)                 |                        |           |
| Minutes of meeting         | High                                    | Approval by Parish Council at the following meeting   | Meetings               | Clerk and |
| incomplete or inaccurate   | <ul> <li>Confusion and</li> </ul>       |   |                        | Chairman  |
|                            | misunderstanding                        | Minutes properly numbered and signed by               |                        |           |
|                            | <ul> <li>Actions not</li> </ul>         | appropriate Chairman. This master copy will be        |                        |           |
|                            | reflecting                              | kept indefinitely                                     |                        |           |
|                            | intensions of                           |   |                        |           |
|                            | Council                                 |   |                        |           |
| Failure to meet the laid   | Moderate                                | Documented procedures to deal with responses to       | Annually               | Clerk     |
| down timetables when       | <ul> <li>Affect reputation.</li> </ul>  | consultation requests to be investigated.             |                        |           |
| responding to              | <ul> <li>Ineffective or loss</li> </ul> |   |                        |           |
| consultation invitation    | of involvement                          |   |                        |           |
| Failure to respond to      | Moderate                                | Clear Standing Orders                                 | Annually               | Clerk     |
| electors' wish to right of | <ul><li>Loss of</li></ul>               |   |                        |           |
| inspection                 | confidence                              | Freedom of Information adopted by Council and to      |                        |           |
|                            | <ul> <li>Loss of reputation</li> </ul>  | be adhered too.                                       |                        |           |
|                            | <ul> <li>Liability to legal</li> </ul>  |   |                        |           |
|                            | action for non-                         | Requests for information to be dealt with             |                        |           |
|                            | compliance                              | individually and recorded                             |                        |           |
| Contractors                | Moderate                                | Public Liability Insurance                            | Insurance Policy       | Clerk and |
|                            | <ul> <li>Public accident</li> </ul>     | Contractors own public liability insurance.           | Council and Contractor | Council   |
|                            |   | Risk Assessment                                       | (10 million)           |           |

| Risks  | Likelihood v Impact =<br>Risk Rating                            | Mitigation   | By what means                                     | Action                            |
|--|---|--|---|-----------------------------------|
| Breach of Data   | High  Loss of Confidence  Loss of Reputation  ICO Investigation | General Data Protection Regulations  | Annually reviewed                                 | Clerk<br>Data<br>Controller       |
| Financial  |   |  |   |                                   |
| Cash flow and end of year balance                                | Moderate  | Budget prepared. Budget Monitoring document provided to members. Reserve funds allocated. Fidelity Guarantee in place Internal Controls in place | Insurance Policy Policies reviewed annually       | Council to<br>agree and<br>review |
| Precept inadequate   | Moderate  | Budget expenses are more that the Precept. All expenses should stay within budget  | All expenditure should be approved by the Council | RFO<br>Council                    |
| Handling of cash   | Low   | Two people designated to count and bank cash.  | Insurance cover for retention of cash             | Council to agree and review       |
| Handling and writing of cheques                                  | Low   | At least two people designated cheque signatories  | Clerk/RFO   | Council to agree and review       |
| Payments by Bank<br>Transfer, standing order<br>and direct debit | High  | This payment system is now the preferred process. Bacs/SO/DD are instigated by the Clerk/RFO and authorised by designated Councillor             | Reviewed annually                                 | Clerk/RFO<br>Councillors          |

| Risks   | Likelihood v Impact =<br>Risk Rating                               | Mitigation   | By what means  | Action                            |
|---|--|--|--|-----------------------------------|
| Incomplete or inaccurate financial records  | Moderate   | Parish Council to comply with Governance and Accountability for Smaller Authorities in England. Financial Regulations to be approved. Financial systems to be determined. Cashbook and systems to be set up with a recommendation from the RFO | Internal Control policy by<br>Council Clerk/RFO to have<br>relevant qualification and<br>experience to fulfil role | RFO                               |
| Bank Reconciliation   | Moderate if approved   | Bank reconciliation approved on a quarterly basis  | Non-Signatory Councillor   | Clerk/RFO<br>Councillor           |
| Incorrect VAT Claim and VAT non-compliance  | Moderate   | RFO Scrutinises all invoices received. VAT claimed annually  | Officers to be trained in procedures for VAT   | RFO                               |
| Failure to ensure the proper use to funds granted by Community Infrastructure Levy  | Moderate   | Lack of funds for project for which the grant was intended.  Misuse of CiL monies  | Follow up report on projects the grant is spent on. Annual reporting form  | RFO                               |
| Audit challenges Internal External  | Moderate   | Audit control policies in place and reviewed. Internal Auditor appointed annually.   | Clerk / RFO  | Council to agree and review       |
| Data Protection   | Moderate   | PC is currently exempt as under £25,000  DPO appointed. Clerk and Councillors trained. Finance Committee has delegated power to manage the process.  Data Protection Policy adopted  | Clerk / RFO Clerk / Councillors Council  | Council to<br>agree and<br>review |
| <b>Building &amp; Property</b>  |  |  |  |                                   |
| Damage to Council property by third party or act of God. Insufficient protection of | Moderate     High cost of repair     Loss of assets     Disruption | Insurance cover Good fire alarm Maintain an up-to-date register of assets. Regular maintenance arrangement for physical assets   | Annually   | Clerk                             |

| physical assets owned    | Damage to public                       | Annual review of risk and adequacy of insurance    |                      |           |
|--------------------------|--|--|----------------------|-----------|
| by council               | property or                            | cover  |                      |           |
| ,                        | person                                 | Back-up copies of all essential documents          |                      |           |
|                          | '                                      | Disaster Recovery Plan                             |                      |           |
| Damage to third party    | Moderate                               | Public Liability Insurance                         | Annually             | Clerk and |
| property or individual   | <ul> <li>Claim against</li> </ul>      | Regular checks of facilities                       |                      | Chairman  |
| due to service of        |  | Ensure all amenities/facilities are maintained to  | As required.         |           |
| amenity provided         |  | appropriate level.                                 |                      |           |
|                          |  | Health and safety and risk assessment              | Annually             |           |
| Lack of forward planning | High                                   | Clear and regularly reviewed Financial Regulations | Annually             | Clerk and |
| and budgetary controls   | <ul><li>Financial</li></ul>            |  |                      | Chairman  |
|                          | breakdown                              |  |                      |           |
| Loss of cash through     | Moderate                               | Clear financial procedure and regulations          | Annually             | Chairman  |
| fraud or dishonesty      | <ul> <li>Reduction in</li> </ul>       |  |                      | Clerks    |
|                          | available funds                        | Annual internal audits                             |                      | RFO       |
|                          | <ul> <li>Loss of reputation</li> </ul> |  |                      |           |
|                          |  | Adequate insurance cover                           |                      |           |
| Failure to ensure the    | Moderate                               |  |                      |           |
| adequacy of the annual   | <ul> <li>Services not</li> </ul>       | Regular budget progress reports                    | Quarterly at Council | Chairman  |
| precept within sound     | provided.                              |  | meetings             |           |
| budgeting arrangements   | <ul><li>Lack of</li></ul>              | 3 Year financial plan                              |                      | Clerk/RFO |
|                          | confidence in the                      |  | Annually             |           |
|                          | Council                                |  |                      |           |
|                          | <ul> <li>Inability to carry</li> </ul> |  |                      |           |
|                          | out functions.                         |  |                      |           |
|                          | <ul> <li>Insufficient funds</li> </ul> |  |                      |           |
|                          | for contingencies                      |  |                      |           |
|                          | or project                             |  |                      |           |

| Risks  | Likelihood v Impact =<br>Risk Rating   | Mitigation  | By what means                 | Action                    |
|--|--|---|-------------------------------|---------------------------|
| Complying with restrictions on   | Moderate  • Assets seized.   | Include loan repayments in annual budget.   | Annually                      | Chairman<br>Clerk/RFO     |
| borrowing  | Additional incurred costs  | Clear financial regulations   |                               |                           |
|  |  | No Loans at present<br>Loans would be via Public Works Loans Board  |                               |                           |
| Failure to use grants received for intended purposes   | <ul> <li>Lack of funds for project for which grant was intended.</li> <li>Possible charge of misappropriation</li> </ul> | Ensure funds properly ring fenced.  Clear financials procedures  Work to deadlines  Report to the Grant funder and return unspent | Annually                      | Clerk                     |
| Failure to ensure the  | Moderate   | funds   | Minimum of quarterly          | Clerk                     |
| proper use of funds<br>granted to local<br>community bodies under<br>specific powers or under<br>\$137 | <ul> <li>Lack of funds for project for which grant was intended.</li> <li>Misuse of grant monies</li> </ul>              | Follow up on projects with project reporting form.  Maintain a separate record for \$137 expenditure                              | Minimum of quarterly Annually | Clerk                     |
| Assets   |  |   |                               |                           |
| Playing Field Equipment  | Moderate/High  Vandalism Accidental injury   | Regular checks made by volunteers and councillors, maintenance contractors Annual RoSPA inspection                                | Weekly<br>Annually            | Volunteers<br>Councillors |

| Risks                  | Likelihood v Impact =                 | Mitigation   | By what means | Action     |
|------------------------|---------------------------------------|--|---------------|------------|
|                        | Risk Rating                           |  |               |            |
| Fence and gates at the | Moderate                              | Regular checks made by volunteers and councillors, | Weekly        | Parish     |
| playing field          | <ul> <li>Vandalism</li> </ul>         | maintenance contractors                            |               | Council    |
|                        | <ul> <li>Accidental injury</li> </ul> |  |               | Volunteers |
| Noticeboards           | Low                                   | Checked by Clerk and Councillors                   | Monthly       | Clerk      |
|                        | <ul> <li>Vandalism</li> </ul>         |  |               |            |
|                        | • Theft                               |  |               |            |

Date agreed:

Date to be reviewed: (1 year from date of agreement)